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Boil Advisory Issued for Certain Indiana American Water Customers in West Lafayette

Precautionary Boil Water Advisory Affects approximately 75% of Area Customers

West Lafayette, Ind. (May 22, 2015) – Indiana American Water has expanded the area affected by a precautionary boil water advisory to include all customers located in the high pressure zone on the north side of West Lafayette (see map). The advisory was issued early this morning after an electrical problem caused its Davis Ferry water treatment plant and backup power generation equipment to shut down overnight, resulting in low water pressure to customers located on the city's north side. The power outage also affected communications equipment that would normally call plant operators to alert them of a problem. The Davis Ferry plant is one of two serving the West Lafayette area.

Because the plant shutdown caused parts of the system to drop below 20 psi, a precautionary boil water advisory has been issued for all customers located in a pressure zone located north of U.S. 52 in West Lafayette. Customers in the affected area are advised to drink and cook with tap water only after boiling it for three minutes. Tap water can be used for washing/bathing.

With the expansion of the affected area to include some customers located south of U.S. 52, approximately 75% of the company's West Lafayette customers are affected by the precautionary boil advisory.

The Indiana Department of Environmental Management (IDEM) mandates precautionary boil advisories to ensure high-quality water in the event water pressure drops below 20 pounds per square inch (psi) in any part of a distribution system. According to company officials, boil advisories are issued as a precaution with a customer's best interests in mind. It's possible, but unlikely, bacteria could enter the water system when pressure in the line drops below 20psi.

During the precautionary boil water advisory, the water company performs a series of tests to determine the water meets regulatory drinking water standards. Precautionary Boil orders usually last from 18 to 24 hours. Samples are taken from several sites within the affected area. Unless otherwise notified through local media, the boil advisory will be lifted at 5 a.m. on Saturday, May 23, 2015.

Indiana American Water serves approximately 10,400 customers, or a population of more than 40,000 in its West Lafayette service area.

Customers can call the Indiana American Water Customer Service Center at 1-800-492-8373 for the latest updates.

About Indiana American Water

Indiana American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to more than 1.2 million people. Founded in 1886, American Water (NYSE: AWK) is the largest publicly traded U.S. water and wastewater utility company. With headquarters in Voorhees, N.J., the company employs approximately 6,400 dedicated professionals who provide drinking water, wastewater and other related services to an estimated 15 million people in more than 45 states and parts of Canada. More information can be found at www.amwater.com.

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